

## **Warranty certificate**

This form must be returned to Electronique du Mazet within the 15 days following installation or reception.

I, the undersigned, .....

Organization: .....

Job: .....

E-mail: .....

Address: .....

.....

declare that I have received the « BIOSTIM ..... » n° (SN on the back of the device) ..... in working order.

I have received all the necessary instructions for its use, maintenance, servicing...

I have read the manual that details its instructions for use, and I have noted the conditions for the warranty and after-sales service.

If neither Électronique du Mazet nor its distributors receive a duly completed and signed copy of this form within a month of delivery, Électronique du Mazet will be released of any liability with regard to the warranty and after-sales service, or any other consequences due to improper use of the device.

Signed in ..... on .....

User signature:

Return to:  
Électronique du Mazet  
Z.A. Route de Tence  
43520 Le Mazet St Voy  
FRANCE

[commercial@electroniquedumazet.com](mailto:commercial@electroniquedumazet.com)

or

[quality@electroniquedumazet.com](mailto:quality@electroniquedumazet.com)

## Aptitude test

	Question	Answer	Commentaries
<b>0 Installation</b>			
0.1	Did you install your device alone (unboxing - installation on its place and connection to the computer)	- Yes - No (if not, specify who helped you: distributor – manufacturer – professional – colleague)	
0.2	Did you have any difficulty accessing the manual in electronic format?	Yes No	
0.3	Did you encounter difficulties to connect electrically the device?	Yes No	
0.4	After the connection, did the device start (Red light)?	Yes No	
0.5	Were you easily able to choose the language of the software during installation on the PC?	- Yes - No (if not, specify who helped you: distributor – manufacturer – professional – colleague)	
0.6	When you first started the software, was the language good for you?	Yes No	
	If not, did you have difficulties to change it?	Easy to change the language? Yes No	
0.7	Did you encounter difficulties to activate the "+" version?	Yes No	
<b>1 Preparing the session</b>			
1.1	When the device is connected to the computer, the software shows a "green house", when the device is disconnected, the software shows a "red house". Does this signal help you to view easily the connection status between the device and the computer?	Yes No	
1.2	Did you have difficulties to connect the accessories on the device?	Yes No	
1.3	Is the length of the cables enough?	Yes No (if not, specify the optimal length)	

1.4	If you have the Bluetooth option, did you successfully connect the probe (Fizimed/Perifit) to the device?	Yes No (if not, specify)	
1.5	If you have the Bluetooth option, were you able to connect the Blueback to the device?	Yes No (if not, specify)	
1.6	If you have the Bluetooth option, were you able to connect the Biomooov to the device?	Yes No (if not, specify)	
<b>2 Traitement</b>			
2.1	Does the navigation between the menus seem intuitive for you?	Yes No	
2.2	Did you succeed to change the parameters of a treatment?	Yes No	
<b>2.3 STIMULATION</b>			
2.3.1	Do you manage to change the time of work and rest and the pulse frequency?	Yes No	
2.3.2	Do you manage to change the intensity of the stimulation power?	Yes No	
<b>2.4 BIOFEEDBACK</b>			
2.4.1	Do you know how to select one or two Biofeedback channels according to your treatments? (EMG channels and/or pressure)	Yes No	
2.4.2	Did you customize the animations?	Yes No	
2.5	Do you know how to use the function "pause" during a treatment?	Yes No	
2.6	Do you know how to stop a current treatment? (Via the software or with the remote control)	Yes No	
2.7	Is the handheld emergency stop easy to use?	Yes No	
<b>3 Recordings</b>			
3.1	Is the history of the previous sessions kept?	Yes No	
3.2	Do you easily find the back-up of the previous sessions?	Yes No	
3.3	Do you know how to delete a session or a patient?	Yes No	
3.4	Did you use the button "save" to save your custom parameters?	Yes No	
3.5	Do you manage to create custom programs ("+" version)?	Yes No	

3.6	Does the comparison of the curves correspond to your expectations ("+" version)?	Yes No	
3.7	Does the data export correspond to your expectations?	Yes No	
<b>4 End of the session</b>			
4.1	Is it easy to disconnect the accessories?	Yes No	
4.2	Do you have some remarks concerning the cleaning of the device, the accessories?	Yes No	

Treated pathologies	
Therapeutic effects and patient perception	
General opinion on the product, mark from 1 to 10; you can add commentaries (1 is lowest mark and 10 is the uppermost one)	
Simplicity of the device installation	
Simplicity of the software installation	
Simplicity of use	
Documentation	

Suggestions of improvements	
Do you want to be consulted by our design office for the development or the improvement of new programmes?	Yes / No
Remarks, suggestions that you would like to tell us to improve the device:	